



# SENIOR EXIT ORIENTATION

July 29<sup>th</sup>, 2021

**Dr. Giselle Poveda,**  
**Provost and Senior Vice President**  
**for Academic Affairs**

# Timeline



Career Services, Financial Aid, and Bursar Clearance



Fingerprints  
To be started 2-3  
weeks before finals

Finals Examination

First HESI  
Examination

Professors Post  
Grades  
(24 Hours)

Second HESI  
Examination

• Registrar  
Clearance

Applications  
Process Begins

Last Day of  
Attendance

# Grad Loading.....

## ▶ Step 1. Background level II

What will you need:

- Drivers License
- Social Security
- Fingerprint Form ( Provided by MRU)

## Electronic Fingerprinting

Take this form with you to the Livescan service provider. Please check the service provider's requirements to see if you need to bring any additional items.

- Background screening results are obtained from the Florida Department of Law Enforcement and the Federal Bureau of Investigation by submitting to a fingerprint scan using the Livescan method;
- You can find a Livescan service provider at: <http://www.doh.state.fl.us/mqa/background.html>;
- Failure to submit background screening will delay your application;
- Applicants may use any Livescan service provider approved by the Florida Department of Law Enforcement to submit their background screening to the department;
- If you do not provide the correct Originating Agency Identification (ORI) number to the Livescan service provider the Board office will not receive your background screening results;
- You must provide accurate demographic information to the Livescan service provider at the time your fingerprints are taken, ***including your Social Security number (SSN)***;

# Required Information

Name: \_\_\_\_\_

Aliases: \_\_\_\_\_

Date of Birth: \_\_\_\_\_  
(MM/DD/YYYY)

Place of Birth: \_\_\_\_\_

Social Security Number: \_\_\_\_\_

Citizenship: \_\_\_\_\_

Race: \_\_\_\_\_  
(W-White/Latino(a); B-Black; A-Asian; NA-Native American; U-Unknown)

Sex: \_\_\_\_\_  
(M=Male; F=Female)

Weight: \_\_\_\_\_

Height: \_\_\_\_\_

Eye Color: \_\_\_\_\_

Hair Color: \_\_\_\_\_

Address: \_\_\_\_\_

Apt. Number: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip Code: \_\_\_\_\_

Transaction Control Number (TCN#): \_\_\_\_\_

(This will be provided to you by the Live Scan Vendor)

# MQA ONLINE SERVICES



## MQA Online Services

[Home](#) | [FL HealthSource](#) | [File a Complaint](#) | [FAQs](#) | [Telehealth](#)

### Licensed Practitioner Login

Licensee's Last Name :

Licensee's SSN :  

Licensee's Date Of Birth :

[Login](#)

*NOTE: Not all mobile devices are fully compatible with the online system at this time. It is highly recommended that you have access to a desktop or laptop computer.*

### Other Users Login Options

[Create New Applicant Account](#)

[Business Establishment / School](#)

[Returning Applicant Login](#)

[Prescription Pad Vendor Login](#)

\* For Out-of-State Telehealth, [click here](#).

\* For Other Payer, [please click here](#).

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Florida Department of Health | Division of Medical Quality Assurance Web Portal



# MQA ONLINE SERVICES

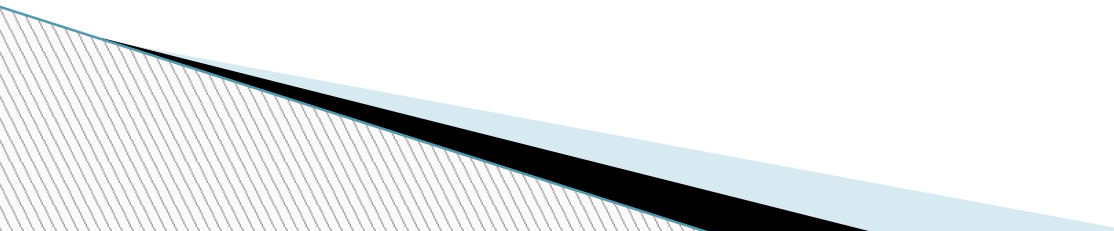
- ▶ The MQA Florida department of Health website.
  - Step 2. We will complete the MQA application first.
  - This website will be providing you an RN License or APRN License.
  - Once your background is clear you will receive you license via mail.



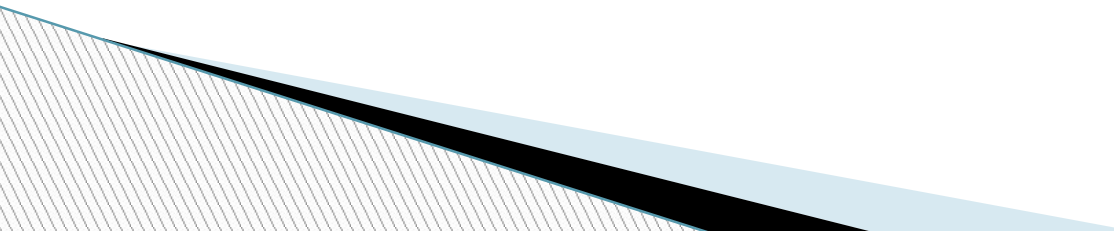
# Pearson Vue

- ▶ Step 3. Pearson Vue will be our last application needed to be completed for all our RN students.
  - The following application will be providing your test date.
  - Pearson Vue will provide your ATT# so you can be able to schedule your testing date.

# Important Testing Information

- ▶ Student name must be identical to Drivers License.
  - ▶ If the student feels they need to reschedule they must notify Mrs. Iznaldy Denis at least 72 hours before.
  - ▶ If you do not change your testing date it will count as a test.
  - ▶ Contact: [idenis@mru.edu](mailto:idenis@mru.edu)
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# Graduate Programs at MRU

- ▶ Master in Business Administration
  - ▶ Master in Education
  - ▶ Master of Science in Nursing
  - ▶ Doctorate of Nursing Practice
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Incivility in Nursing: The Connection Between Academia and Clinical Practice Settings

# The Road to Building Relationships that Matter!



# The Incivility Cultural Paradigm

- ▶ Incivility and bullying in nursing are complex problems that have garnered much attention in recent years.
- ▶ Emerging evidence suggests that incivility in the workplace has significant implications for student nurses, academia, patients, and health care organizations.
- ▶ Defeats Wellness

American Association of Critical-Care Nurses (2011)

# Promoting Civility as a Culture in Healthcare

- ▶ Because today's professionals are tomorrow's colleagues, conversations regarding how to address incivility and bullying should include specific aspects of nursing academia and the preparation of nurses for effective practice
- ▶ The Organizational Paradigm
- ▶ Building Teams that Matter
- ▶ Relationship Based Philosophy
- ▶ Transparency through Professional Conduct

# Promoting Incivility Awareness



RUDE AND OR ANTAGONISTIC BEHAVIOR OR  
DEFINING INAPPROPRIATE BEHAVIOR IS AN  
ANTECEDENT TO INCIVILITY



**AWARENESS: INCIVILITY LEADS TO  
DISRUPTIVE AND AGGRESSIVE BEHAVIOR AND  
DYSFUNCTIONAL RELATIONSHIPS**

# What is Incivility?

- ▶ Article by the Society for Human Resource Management (SHRM) in 2011 defines workplace incivility as “**seemingly inconsequential, inconsiderate words and deeds that violate conventional workplace conduct.**”
- ▶ Pre-conceived and or marginal biases about people that lead to isolation and discrimination of human c



# Our Commitment at MRU

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Institutions of higher education play a vital role in helping students develop a sense of civic and social responsibility, and become productive citizens of the academy and the community.

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The promotion of civility and good citizenry is especially important in nursing and at Miami Regional University

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**Assuming responsibility for addressing uncivil behavior reaches well beyond the college campus**

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# From Human to Incivility

- ▶ A nurse colleague spreads rumors about a new staff member.
- ▶ A nurse colleague is argumentative and antagonistic with other members
- ▶ Attitude that is abrupt, patronizing and condescending
- ▶ A care provider speaks rudely to a nurse.

“These acts of incivility in the workplace may not seem like a big deal, but they take a major toll on nurses’ health, workplace productivity, and patient safety.”

# Common Examples Include:

Eye-rolling and  
sarcastic comments

Bullying and  
taunting

Undermining the  
work of others

Argumentative  
without substantive  
rationales

Racial or ethnic  
slurs

Losing one's temper

Verbal harassment  
or intimidation

From Verbatim to  
Physical Violence

# What can be done about them?

- ▶ Healthcare facilities are taking steps to build a culture of civility for their employees by reinforcing its importance and adopting organizational strategies such as:
- ▶ **That is why we are here chatting about it!!!!!!!!!!!!**
- ▶ **Recognize it and get help!**
- ▶ **Consult with a wellness health professional**
- ▶ **Human resources and leadership**
- ▶ **Student services and dean of students!**

# Organizational Standard

- ▶ Developing a code of conduct that defines disruptive behaviors and applies to all employees as well as nonemployees

“Enforcing a zero-tolerance policy for incivility.”

# Helpful Reading

- ▶ Relationship Based Care: *Susan Wessel, Creative Health Care Management consultant, discusses the broader implications of Relationship-Based Care on the business of health care*
- ▶ Peplau's Theory of Interpersonal Relationships
- ▶ Benner's "Novice to Expert Philosophy"

# Finally, all Members of the Professional Team together!

Use

Use civil language

Maintain

Maintain inclusive attitudes

Recognize

Recognize the language of disagreement and engagement

Listen

Respectfully listen to others

Serve

Serve as role models for respect and understanding.

# The Evidence for Success



Be Inspired and Motivated

Learn as you go

Take time to learn

Develop Relationships that  
Matter!

Get to know your  
colleagues, leaders,  
managers, executives and  
all members of the team!

Meet one colleague at a  
time!

Be kind, respectful and  
sensitive to others!

Look outward and help  
each other!

Explore all your resources!

You are a Winner!!!!!!!